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STATE BOARD OF WORKERS' COMPENSATION EXPANDS WC-PMT PROGRAM TO COVER FAILURE TO ATTEND MEDICAL TREATMENT

Nathan C. Levy
Partner, Workers' Compensation

The State Board has recently expanded the PMT program to cover failures and refusals of Claimants to attend employer-provided medical treatment with the Authorized Treating Physician (ATP). As we are all aware, enforcement on this issue in the past has required multiple motions with the Board, obtaining Orders from an ALJ and then suspension of TTD in a process taking a month or more to conclude. Employers and Insurers everywhere should be very pleased with the introduction of the PMT process to compel Claimants to attend employer-provided medical treatment in an efficient manner. The WC-PMT(b) form (attached hereto), generally mirrors the WC-PMT form that we are accustomed to. However, there are some procedural nuances that you should be aware of regarding the PMT(b) process.

From the outset this process requires an initial Show Cause Petition. In "Part B" of the PMT(b) form, the Employer/Insurer must reference the date of the medical appointment or testing that was scheduled and missed. Documentation regarding the scheduling and notification to the "employee, or the employee's attorney" must be attached indicating the date of prior notification. At the time of this Show Cause Petition, the employee must have actually failed to attend the appointment and evidence of the scheduling of that appointment must also be attached. After the initial PMT(b) filing, the Board will automatically issue a Notice of Telephonic Conference requiring the employee, or counsel for the employee, to "show cause" as to the failure to attend the appointment or testing. As is standard in the PMT process, this Notice of Telephonic Conference will be scheduled within 5 business days of the Petition filing. Finally, "Part C" of the form clearly indicates that a new date for appointment is needed to be obtained and communicated to the employee or counsel for the employee such that there can be agreement to attend thereby avoiding the Telephonic Conference.

Once filed and with "Part C" executed, should the employee fail to attend the ordered or agreed upon scheduled appointment or testing, a final WC-PMT(b) is filed selecting "Suspend Benefits Petition" as the basis for the Telephonic Conference request. The process begins with a Telephonic Conference to be scheduled again within 5 days. At the time of the Telephonic Conference, the issue to be addressed is a suspension of TTD until such time as the employee returns for the appointment or testing. This would again presumably require a follow-up appointment to be scheduled at the time of the Telephonic Conference, or in the alternative, a directive that the employee can schedule the follow-up directly with the provider. As a reminder, benefits cannot be suspended until such time as an Order is generated by the Board.

In closing, this form should bring about much needed changes in our procedures regarding compelling Claimants to attend treatment and testing that is recommended by the ATP. Frequently, we have seen a patent refusal for follow-up with the ATP or avoidance of needed diagnostic testing or PT especially when a regular duty release is imminent. This form will expeditiously and efficiently address this issue for the benefit of everyone in our workers' compensation system. As always, if you have questions regarding this update, do not hesitate to contact one of our attorneys for clarification. As with all new forms there will be a curve in the application of this new Rule and we will keep you updated on modifications and important observations as received.

WC - PMT(b)

PETITION FOR MEDICAL TREATMENT (b)

FAILURE TO ATTEND MEDICAL APPOINTMENT WITH AN AUTHORIZED TREATING PHYSICIAN

GEORGIA STATE BOARD OF WORKERS' COMPENSATION

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| Board Claim No. | Employ | ee Last Name | Employee Fire | st Name | | M.I. | Date of Injury | | | |
| A. CLAIM INFORMATION | | | | | | | | | | |
| EMPLOYEE Birthdate | Body Part | Injured | Address | | | | Phone Number | | | |
| Employee E-mail | | | City | | | State | Zip Code | | | |
| EMPLOYER Name | | | INSURER/ Name SELF-INSURER | | | | SBWC# (five digit #) | | | |
| Address | | | CLAIMS OFFICE | Name | | | • | | | |
| City | State | Zip Code | Address | 1 | | | Phone Number | | | |
| Phone Number | | | City | City | | | Zip Code | | | |
| Employer E-mail | | | Claims Office E-mail | | | L | | | | |
| ATTORNEY FOR EMPLOYEE/CLAIMANT | Name | | ATTORNEY FOR EMPLOYER/INSU | | lame | | | | | |
| Address | | | Address | | | | | | | |
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| Attorney E-mail | | | Attorney E-mail | | | | | | | |
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IF YOU HAVE QUESTIONS PLEASE CONTACT THE STATE BOARD OF WORKERS' COMPENSATION AT 404-656-3818 OR 1-800-533-0682 OR VISIT http://www.sbwc.georgia.gov WILLFULLY MAKING A FALSE STATEMENT FOR THE PURPOSE OF OBTAINING OR DENYING BENEFITS IS A CRIME SUBJECT TO PENALTIES OF UP TO \$10,000.00 PER VIOLATION (O.C.G.A. §34-9-18 AND §34-9-19).

PETITION FOR MEDICAL TREATMENT (b) WC - PMT(b)FAILURE TO ATTEND MEDICAL APPOINTMENT WITH AN AUTHORIZED TREATING PHYSICIAN

GEORGIA STATE BOARD OF WORKERS' COMPENSATION

| □ D. PETITION TO SUSPEND BENEFITS FOR FAILURE TO ATTEND MEDICAL APPOINTMENT WITH AN AUTHORIZED TREATING PHYSICIAN | | | | | | | |
|--|-----------|-------------------|------|--|--|--|--|
| The employee has failed to attend a medical appointment as agreed or as directed by a previous order of the Board. Petitioner requests the Board to issue a notice of telephonic conference during which the employee and/or the employee's attorney shall be directed to show cause why the employee's disability benefits should not be suspended. | | | | | | | |
| | | | | | | | |
| | E. CERTII | FICATE OF SERVICE | | | | | |
| This section must be completed. | | | | | | | |
| I hereby certify that today I have served a copy of: | | | | | | | |
| ☐ SHOW CAUSE PETITION ☐ AGREEMENT ☐ SUSPEND BENEFITS PETITION | | | | | | | |
| to all of the parties and the authorized treating physician, as appropriate, and have filed this form with the State Board of Workers' Compensation, 270 Peachtree St., NW, Atlanta, Georgia 30303-1299. | | | | | | | |
| Print Name | | Signature | Date | | | | |
| Phone Number | E-mail | | | | | | |

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